



# SignResource

## WARRANTY

SignResource offers a 1 year Limited Warranty covering any defects in materials or workmanship on all products manufactured by SignResource. For a period of one year after the original date of shipment, SignResource will, at its option, repair, replace or issue credit for parts found to be defective by SignResource, after the return of all defective product to its plant. During this period, after the initial 90 days, there is no coverage for any labor charges.

During the initial 90 day period after the original date of shipment, a factory authorized Service Contractor will supply labor required to correct any warrantable issue. This Warranty covers parts and labor, only on products found to be defective by SignResource, within 90 days after the original date of shipment from its plant.

All Ballasts are covered under a separate Ballast Manufacturer's Warranty. Certain other products may also carry an extended warranty. Ballasts, light bulbs and the breakage of plastic or glass are excluded from all coverage under this warranty. This Warranty does not cover any shipping, handling, consequential or other incidental costs or charges. This warranty does not cover normal wear and tear or damage resulting from any abuse, misuse or improper installation. This warranty does not cover loss or damage due to windstorm, lightning, hurricanes, earthquake, accident, vandalism, impact, electrical main faults, fire, explosions, riots, civil disorders, acts of God or any other event beyond the control of the manufacturer.

## RETURN POLICY

SignResource limits any returns to miss-shipments and returns for repair or warranty claims. We do not accept any returns for credit, refund or for any other non-warranty reason. All Warranty returns or claims must be made within one year of the date of shipment. All returns must have prior authorization in the form of an RMA number. Neither incoming or outgoing freight is included in our warranty coverage. If SignResource finds the product to be defective and under warranty, SignResource may at its option, repair, replace or issue credit.

### Limited Warranty, Limitation of Liability and Remedy.

**1. Limited Warranty and Remedy.** Except as provided herein, Seller expressly excludes and disclaims all warranties, expressed or implied, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose, and the warranty which follows is in lieu of any and all other obligations or liability on Seller's part. Seller agrees that for a term of one year from the date the product is shipped, that they will, at Seller's option, repair, replace or refund the purchase price, for products which are defective in materials or workmanship or which fail to meet specifications Buyer has provided and have been accepted by Seller. This limited warranty does not extend to conditions causing any claimed defect which are within the control of the Buyer such as misuse, neglect, improper installation, inadequate maintenance, repair or alteration of the product or deterioration or damage to the product due to environment. Nor does said warranty cover accidental or intentional damage to the product.

**2. Warranty Claims.** Written notice of any claimed defect within the warranty period must be presented to Seller immediately upon Buyer's discovery of the defect and Seller shall be given the right to inspect and test the products claimed to be defective. Seller will provide Buyer with written instructions regarding return of any products to Seller for inspection and testing or for replacement or repair. Buyer agrees it will not return products to Seller without Seller's written authorization and instructions regarding shipment and shall be responsible for all shipping costs relating to these claims. To be valid, any claim of a breach of warranty (including warranty claims relating to replacement parts or products) must be made within the one year term of the warranty dating from the date the product was originally shipped to Buyer.

**3. Limitation of Liability.** Under no circumstances will Seller be liable for any incidental or consequential damages or for any other loss, damage or expense of any kind, including loss of profits arising in connection with this agreement or with the use of, or inability to use Seller's products furnished under this agreement. Seller's maximum liability shall not exceed, and buyers remedy is limited to, the repair or replacement of the defective part or product, or at Seller's option, the return of the product and refund of the purchase price. This remedy shall be Buyer's entire and exclusive remedy.

**4. Shipping Damages.** Shipping damages are the responsibility of the Common Carrier. Seller does not assume responsibility for damage to the product in either the original shipment or during the exchange of the whole or part. The consignee or Buyer must inspect all products immediately upon receipt for damage or defect. Visible damage must be noted on the delivery receipt before accepting delivery. Concealed damage must be reported to the carrier within 48 hours after receipt of the shipment and a concealed damage report requested. The liability of the Seller for shipping damages ceases with the acceptance of a shipment in good order by the carrier. Freight claims must be filed by the Buyer or consignee. Seller will cooperate with the Buyer in providing useful aids in settling claims.

Contact our Service Department at 1.800.423.4283 x3095



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